

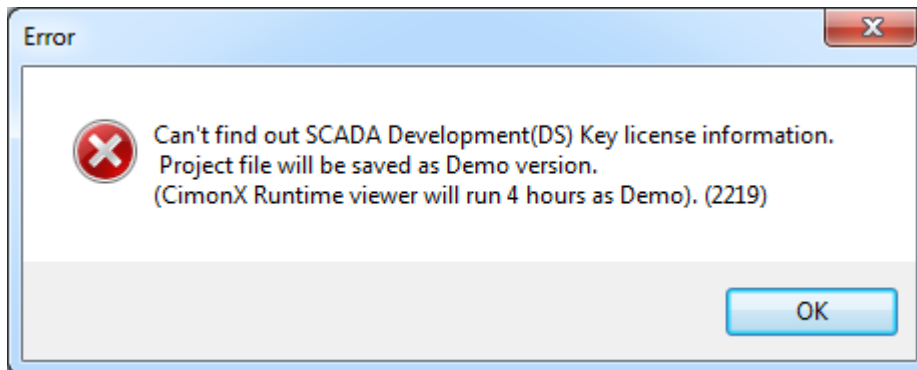
Q SCADA Keylock License for UltimateAccess 3.03 is NOT recognized in Windows 10 OS?

* The four images demonstrate the status when SCADA Keylock License is NOT recognized:

- 1) No LED light on the license.



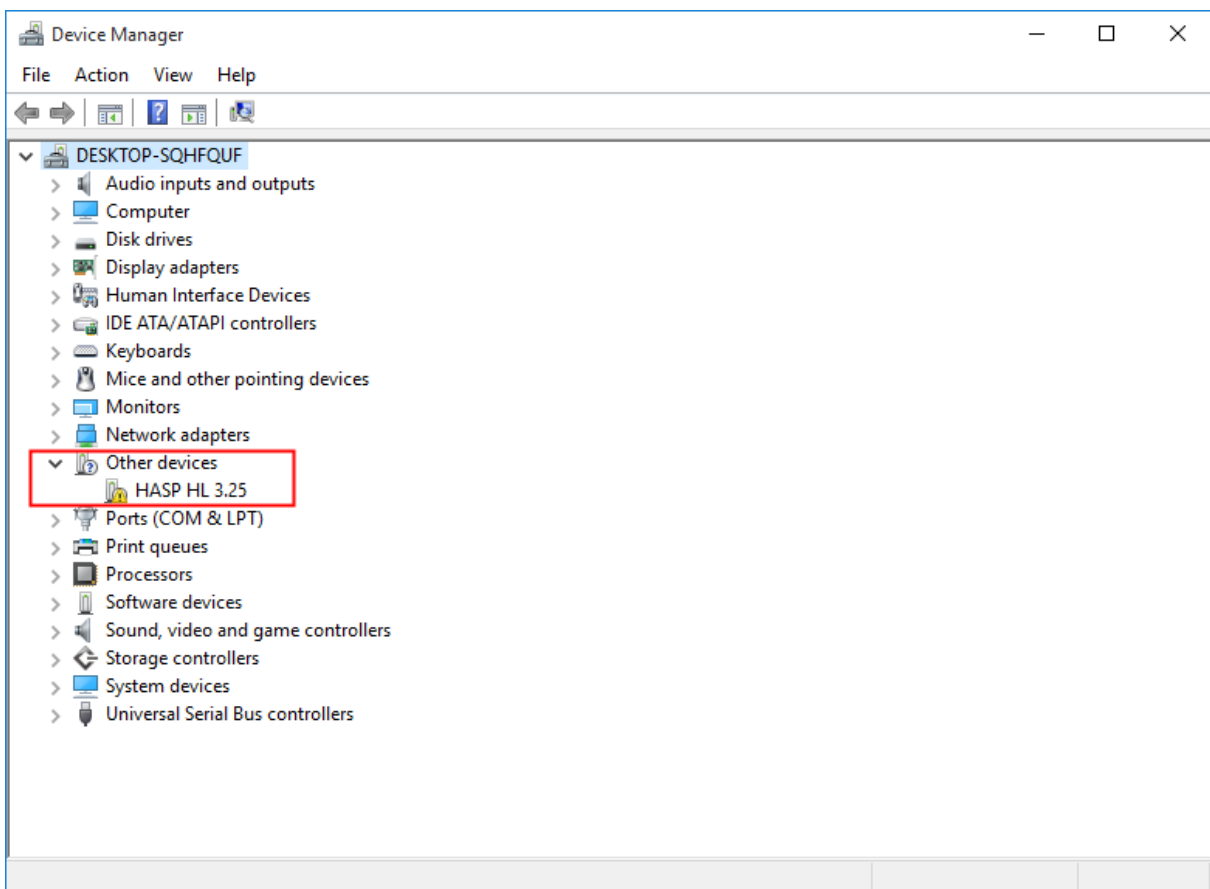
- 2) An error message when executing Cimond.



3) Help -> About CimonD information.



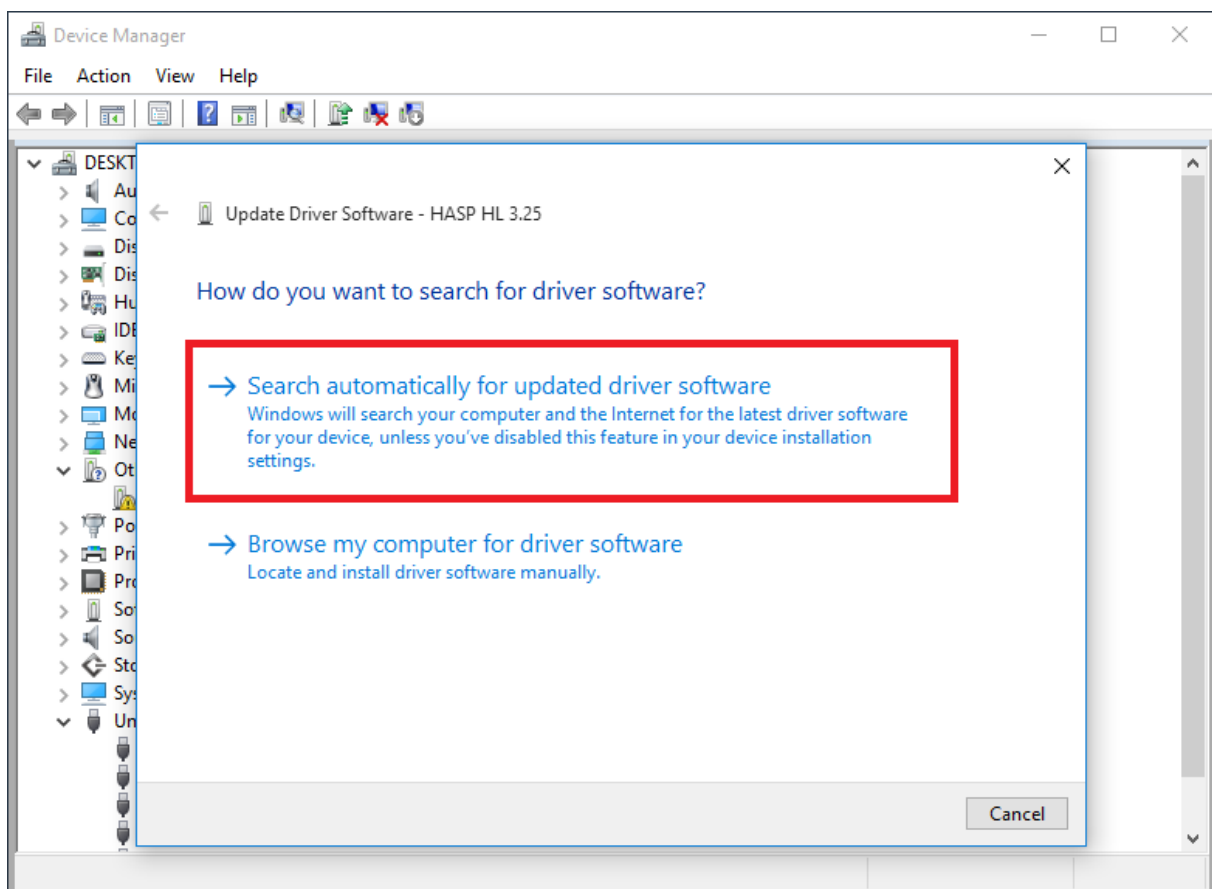
4) Control Panel -> Device Manager.



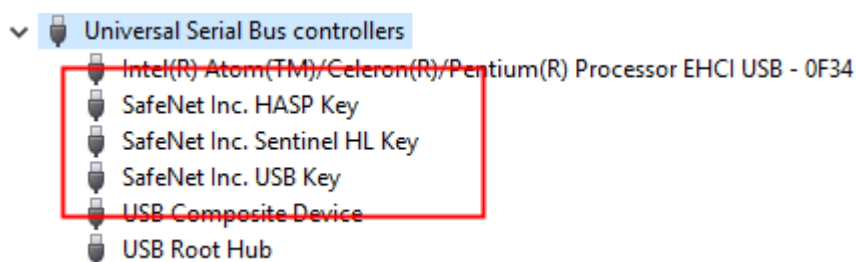
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SCADA Keylock License Driver needs to be installed properly.

- **When Internet Connection is available**
 1. Execute Device Manager.
 2. Other devices -> Right-click the [HASP HL 3.25].
 3. Select [Update Driver Software].
 4. Select [Search automatically for updated driver software].



5. Confirm that SCADA Keylock License Driver is properly installed in Device Manager.



- **When there is NO internet connection**

1. Download and execute the attachment (HASPUserSetup.exe).

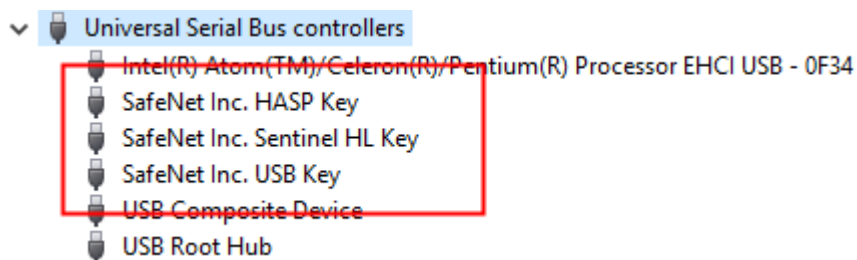
*The attachment is available from the website below.

*File name: Sentinel HASP/LDK – Windows GUI Run-time Installer (Version 7.41)

[http://sentinelcustomer.safenet-](http://sentinelcustomer.safenet-inc.com/sentineldownloads/?s=&c=End+User&p=HASP+HL&o=all&t=Runtime+%26+Device+Driver&l=all)

[inc.com/sentineldownloads/?s=&c=End+User&p=HASP+HL&o=all&t=Runtime+%26+Device+Driver&l=all](http://sentinelcustomer.safenet-inc.com/sentineldownloads/?s=&c=End+User&p=HASP+HL&o=all&t=Runtime+%26+Device+Driver&l=all)

2. After the installation of the version 7.41, confirm it in Device Manager.



When the driver is properly installed, there should be red LED light on the license.

